

A first-class waste solution for an airport services provider



dnata is a leading air and travel services provider, operating in over 35 countries across six continents. From ground handling and cargo to catering and retail, they keep operations running smoothly around the globe. Behind the scenes, Panda provides a fully integrated waste management solution for its Dublin's catering operations, ensuring every waste stream is cleared for take-off.

Client dnata • Location Dublin, Ireland • Industry Aviation, catering and retail • Service Provided Total Waste Management

The challenge

Before Panda, waste management at dnata's Dublin catering operations needed immediate attention. Their cardboard baler was overdue for an upgrade, their transition from Cat 1 to Cat 3 waste needed expert guidance, and getting brown bins properly embedded into their operations was a roadblock nobody had cracked. They needed a partner who could see the full runway and help dnata's Dublin catering operations take off from there.

The solution

Panda didn't just manage dnata's Dublin catering operations waste collections. It helped rethink their approach to waste. Over the past 12 months, the partnership delivered improvements in waste management and segregation. From upgrading the baler and supporting the transition from Cat 1 to Cat 3 waste handling, to rolling out brown bins site-wide, Panda has supported dnata's Dublin catering operations at every stage of the journey. With several projects ongoing, this remains a partnership that continues to move firmly in the right direction.

The results



Closing the loop – with residual short haul waste now processed through Panda's **facilities** where the same waste type can then be converted to Solid Recovered Fuel.



Circular approach – dnata's organic waste is now converted to energy, while cardboard recycling alone has grown by **nearly 70% year-on-year**, a landmark for dnata's credentials.



Zero disruption, major upgrades – successfully upgrading the baler and navigating complex compliance challenges without a moment's turbulence for dnata's operations.



Enhanced efficiency – with live projects in motion to continue driving circularity, optimising collections, and **tackling waste at the very source**.



Seamless waste category transition – the move from Cat 1 to Cat 3 is now fully live, handling over 20 tonnes in just four months and backed by an end-to-end service that guarantees a fully circular solution for short-haul waste.



"Panda helped us take a more structured approach to waste management. Their practical expertise supported our sustainability objectives and contributed to measurable results."

Michael Loughran Head of Procurement and Sustainability,
dnata Catering & Retail, Ireland