

Microgeneration Clean Energy Export Guarantee Scheme FAQs

What is Microgeneration and the Clean Export Guarantee (CEG)?

Microgeneration, often referred to as Microgen, is when a household generates a portion of its electricity demand using renewable technologies such as solar panels or wind. Microgeneration can help reduce your electricity costs and contributes to reducing Ireland's carbon footprint.

The Clean Export Guarantee (CEG) will allow eligible customers with microgeneration technologies to sell excess electricity they generate back to the grid and receive payment.

Am I eligible for the CEG?

Panda customers who have installed microgeneration technologies like solar panels are eligible to receive the CEG payment for their exported data as long as their device is connected to the grid for export. This is typically done by the installing technician by submitting an NC6 form to ESB Networks.

If you have a Smart Meter you will receive exactly what you have exported to the grid. For customers who do not have a Smart Meter installed, you will receive payment based on a deemed volume of energy calculation determined by the Commission on Regulation of Utilities (CRU). If you previously refused to have a Smart Meter installed at your property, you may not be eligible to receive any payments until you have a Smart Meter installed.

If you have any questions regarding your eligibility for the CEG payment, please contact our Customer Care team at 01 829 8992 or use the Live Chat feature on our website <https://www.panda.ie/>.

Can I receive the CEG payment if I am not a Panda customer?

Not at this time. The CEG must be provided by the same supplier that currently provides your electricity.

When will I receive my payment and how much will I be paid for my electricity?

Microgeneration tariff plans are currently being developed by Panda and are expected to be published later in the summer of 2022 once the export data for eligible customers has been provided by ESB Networks. Customers will begin receiving their CEG payments shortly after the tariff plans have been published.

If you met the eligibility criteria for the CEG payment between the time the scheme commenced on February 15, 2022, and now, you will receive backdated payments starting from the 1st day they began exporting electricity.