

General Cashback Offer Terms and Conditions

1. Upon sign up to Panda, new customers may be eligible for Cashback (the "Offer") which will be automatically applied to the first invoice. If the contract is terminated prior to the 12-month term, the cashback will be revoked and added to the customer's final invoice.
2. The Offer applies to new residential customers (where customers avail of a gas, electricity, dual fuel or waste services bundle plan that offers cashback), who sign up for direct debit and eBilling (the "Customer").
3. The offer will be automatically applied within 60 days and will be displayed with VAT on customers' bills (i.e. a €250 cashback off will be displayed as €220.26 + €29.74 VAT).
4. There is no cash alternative to the Offer and this Offer is not transferable.
5. An Offer cannot be used in conjunction with any other offer.
6. The Panda Group reserves the right to vary, revoke these discounts and or increase its prices due to any unforeseen circumstances outside its control. Unforeseen circumstances can include but are not limited to the following:
 - a. Regulatory changes which lead to an increase in energy charges
 - b. Market and economic forces which lead to price fluctuations in the Energy sector
 - c. Economic forces which adversely affect the commercial fortunes of the Panda Group